



METROPOL GUARD SECURITY

Regus Office 127, 268 Bath Road, Slough, England SL1 4DX

Info@metropoleguards.co.uk: <https://www.metropoleguards.co.uk/>

Contact: 02033555340

Quality & Environmental Policy

1. PURPOSE:

Metropol Guard Security is committed to delivering high-quality services while minimizing our environmental impact. This integrated Quality & Environmental Policy outlines our approach to consistently meeting client requirements and complying with environmental responsibilities, in line with the principles of ISO 9001:2015 and ISO 14001:2015

2. POLICY OBJECTIVES:

- a) To consistently meet or exceed customer expectations.
- b) To ensure full compliance with applicable statutory and regulatory requirements.
- c) To promote a culture of continual improvement across all areas of the business.
- d) To provide ongoing training and development to staff for consistent service delivery.
- e) To regularly review and enhance our operational procedures and client feedback systems.

3. ENVIRONMENTAL POLICY OBJECTIVES:

- a) To reduce our environmental footprint and prevent pollution.
- b) To implement waste reduction, recycling, and energy-saving measures.
- c) To comply with all relevant environmental legislation and client expectations.
- d) To promote sustainable practices including paperless systems and eco-conscious transport.
- e) To encourage supplier and employee alignment with our environmental values.

4. INTEGRATED MANAGEMENT COMMITMENT:

Our management system integrates quality and environmental controls to ensure a consistent, effective, and sustainable approach to operations. Regular internal audits, management reviews, and stakeholder feedback are used to evaluate our performance and drive improvements.

5. RESPONSIBILITIES:

The Managing Director is responsible for ensuring the effective implementation of this policy. All employees are expected to support the company's commitment to quality and environmental excellence by following defined procedures, reporting issues, and actively participating in improvement initiatives.

6. COMMUNICATION:

This policy is communicated to all employees and stakeholders and is reviewed annually or after significant changes in legislation or operations.



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7. POLICY REVIEW:

This **Quality & Environmental Policy** will be regularly reviewed by the HR Manager and updated as necessary.

The Managing Director shall review this policy annually or follow significant changes.

A handwritten signature in black ink that reads 'M. Raza'.

Mohammad Raza

Metropol Guard Security

This policy is reviewed on 11 – 08 – 2025